Notice of Allowability	Application No.	Applicant(s)	Applicant(s)	
	09/932,244	ROBERTS, JOSH	D	
	Examiner	Art Unit		
	Mary Kate B Baran	2857		
The MAILING DATE of this communication apperature All claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously mailed), a Notice of Allowance (PTOL-85) NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RI of the Office or upon petition by the applicant. See 37 CFR 1.313	(OR REMAINS) CLOSED in or other appropriate commu <b>GHTS</b> . This application is s	this application. If not includ	ed	
1. This communication is responsive to the response filed 02				
2. The allowed claim(s) is/are 1,5,9,10,13,15,16,21 and 28.				
3. $\boxtimes$ The drawings filed on <u>20 August 2003</u> are accepted by the	Examiner.			
4. ☐ Acknowledgment is made of a claim for foreign priority un  a) ☐ All b) ☐ Some* c) ☐ None of the:  1. ☐ Certified copies of the priority documents have  2. ☐ Certified copies of the priority documents have  3. ☐ Copies of the certified copies of the priority documents have  International Bureau (PCT Rule 17.2(a)).  * Certified copies not received:  Applicant has THREE MONTHS FROM THE "MAILING DATE" of noted below. Failure to timely comply will result in ABANDONMITHIS THREE-MONTH PERIOD IS NOT EXTENDABLE.  5. ☐ A SUBSTITUTE OATH OR DECLARATION must be submit INFORMAL PATENT APPLICATION (PTO-152) which give:  6. ☐ CORRECTED DRAWINGS (as "replacement sheets") must (a) ☐ including changes required by the Notice of Draftsperson 1) ☐ hereto or 2) ☐ to Paper No./Mail Date  (b) ☐ including changes required by the attached Examiner's Paper No./Mail Date  Identifying indicia such as the application number (see 37 CFR 1.8 each sheet. Replacement sheet(s) should be labeled as such in the	been received. been received in Application cuments have been received of this communication to file ENT of this application.  Ited. Note the attached EXALS reason(s) why the oath or it be submitted.  It be submitted.  It be submitted.  It is patient Drawing Review.  Amendment / Comment or it is application.	in No in this national stage application this national stage application the recommendation of the front (not the adrawings in the front (not the	quirements OTICE OF	
<ol> <li>DEPOSIT OF and/or INFORMATION about the depos attached Examiner's comment regarding REQUIREMENT F</li> </ol>	it of BIOLOGICAL MATE	RIAL must be submitted. N	ote the	
Attachment(s) 1. ☐ Notice of References Cited (PTO-892)	5. Notice of Info	ormal Patent Application (PTO	)-152)	
2. Notice of Draftperson's Patent Drawing Review (PTO-948)	6. 🔲 Interview Sur	6. Interview Summary (PTO-413), Paper No./Mail Date 7. Examiner's Amendment/Comment		
Information Disclosure Statements (PTO-1449 or PTO/SB/08     Paper No./Mail Date	Paper No./M i), 7. ☐ Examiner's A			
<ol> <li>Examiner's Comment Regarding Requirement for Deposit of Biological Material</li> </ol>	8. ⊠ Examiner's S 9. □ Other	tatement of Reasons for Allov	vance	

Application/Control Number: 09/932,244

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## **DETAILED ACTION**

## Response to Amendment

1. This action is responsive to the Amendments filed 02 April 2004. Claims 1, 5, 9, 10, 13, 15, 16, 21 and 28 are pending. Claims 1, 5, 9, 10 and 28 have been amended.

## Allowable Subject Matter

- 2. Claims 1, 5, 9, 10, 13, 15, 16, 21 and 28 allowed.
- The following is an examiner's statement of reasons for allowance:

Claims are allowable over the prior art because processing information which is remotely accessible for computerized monitoring, management and control of a condition wherein a set of users comprise professional service providers and customers of said professional service providers and wherein a server provides data processing for the professional service providers and the customers to allow gathering, transmission, processing, storage, access, receipt and use of data related to professional services provided to the customer over the Internet; wherein multiple data types and multiple server functions exist for a single customer or single professional service provider corresponding to multiple professional services provided to the customer and such that said data types and server functions are modifiable for different professional services; and wherein more than one customer of a single professional service provider accesses said server for receipt of information of the customer provided by the professional service provider is not found, taught or suggested in the prior art of record.

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Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

## Conclusion

4. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Mary Kate B Baran whose telephone number is (571) 272-2211. The examiner can normally be reached on Monday - Friday from 8:00 am to 5:00 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Marc S Hoff can be reached on (571) 272-2216. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

MARC S. HOF# SUPERVISORY PATENT EXAMINER TECHNOLOGY CENTER 2800

**MKB**